

**CALIFORNIA SUPERIOR COURT, COUNTY OF MONO  
COMPLAINT PROCEDURE**

All complaints regarding the Family Law Facilitator/Self-Help Center shall be in writing and may be submitted to the Family Law Facilitator/Self-Help Center for submission to the Court Executive Officer of the Superior Court of Mono County or submitted directly to the Court Executive Officer in the Administration Division. A complaint form may be utilized for this purpose or the details of the complaint may be contained in a letter format. Complaints may be hand delivered or mailed.

Complaints shall be duly investigated by the Mono County Superior Court Administrative Office. A written response to the complainant may be provided by the Court Executive Officer, or his or her designee.