

**CALIFORNIA SUPERIOR COURT, COUNTY OF MONO  
COMPLAINT / FEEDBACK PROCEDURE**

Pursuant to Mono County Superior Court general order 11-01 (Complaint resolution procedure for Family Law Facilitator) all complaints regarding the Family Law Facilitator/Self-Help Center shall be in writing and may be submitted to the Family Law Facilitator/Self-Help Center for submission to the Court Executive Officer of the Superior Court of Mono County or submitted directly to the Court Executive Officer in the Administration Division. A complaint form (available from the Family Law Facilitator office, court customer service counters, or online) may be utilized for this purpose. Additionally, the details of the complaint may be contained in letter format. Complaints may be submitted using one of the following methods:

1. Mailed to:                                Court Executive Officer  
Mono County Superior Court  
PO Box 1037  
Mammoth Lakes, CA 93546
  
2. Email:                                        Form may be downloaded at  
<https://www.mono.courts.ca.gov/selfhelp/index.htm>  
Email to: [feedback@mono.courts.ca.gov](mailto:feedback@mono.courts.ca.gov)
  
3. Hand deliver to:                        Mono County Superior Court  
100 Thompsons Way  
Mammoth Lakes, CA 93546  
  
Mono County Superior Court  
278 Main Street  
Bridgeport, CA 93517

Complaints shall be duly investigated by the Mono County Superior Court Administrative Office. A written response to the complainant may be provided by the Court Executive Officer, or his or her designee.